Memorandum

Date | OCT 0 5 2010

To Tim Mahoney

Superintendent

Preston Youth Correctional Facility

Subject:

FOLLOW-UP REVIEW RESULTS OF THE 2008 PEER REVIEW AT PRESTON YOUTH CORRECTIONAL FACILITY

On August 3 through 4, 2010 the Office of Audits and Court Compliance (OACC) conducted a follow-up review of the November 17 through 21, 2008 Peer Review. The purpose of the follow-up review was to determine whether the Division of Juvenile Justice implemented effective corrective measures in response to the findings listed in OACC's final report.

Attached are the follow-up review results for the corrective action plan. OACC plans on following-up on the non and partially implemented items in 90 days from the date of this letter.

If you should have any questions regarding the contents of this memorandum, please contact George Valencia, Youth Authority Administrator, at (916) 255-2928.

MICHAEL K. BRADY

Assistant Secretary (A)

Office of Audits and Court Compliance

Attachment

cc: Rachel Rios, Division of Juvenile Justice

Sharie Wise, Division of Juvenile Justice

Sandra Youngen, Division of Juvenile Justice

Steve Kruse, Division of Juvenile Justice

Anthony Lucero, Division of Juvenile Justice

Ron Wisdom, Division of Juvenile Justice

Russ Harris, Division of Juvenile Justice

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Bob McCullum, Preston Youth Correctional Facility

George Valencia, Office of Audits and Court Compliance

Dorene Nylund, Office of Audits and Court Compliance

Frank Gomes, Division of Juvenile Justice

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

NOVEMBER 17 THROUGH 21, 2008

Finding 1: Control over tools is inadequate. The AB noted deficiencies in the following areas:

Boiler House:

• The master inventory list does not reconcile to the shadow board.

Motor Pool (auto shop)

• The master inventory list does not reconcile to the shadow board. We noted crowbars; sledgehammers, and extension cords are not tagged, scribed, and placed on the inventory.

Grounds Shop

- All tools are not stored in the designated tool room.
- The master inventory list does not reconcile to the shadow board.
- There are excessive tools that have been donated that are not tagged, scribed, and placed on the inventory.

| The | Office of Audits and Court Cor | npliance recomm | ends tha | at Preston Youth Correctional Facility (PY | CF) take the fo | ollowing actions: | | |
|---------------|--------------------------------|----------------------------|----------|---|-------------------------|-------------------|--------------------------------|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 1.1 | Review the current policies | Heavy | 1. | Review tool control policy with all | 04/30/2009 | Incomplete | Copy of meeting agenda and | Partially Implemented |
| | and procedures related to tool | Equipment | | maintenance staff as an agenda item during | | | attendance sign-in sheet | The inventory lists did not |
| | control. Determine which | Mechanic | | plant operations Department meeting. | | | | reconcile in the Motor |
| | ones apply to PYCF and | | | | | | | Pool and Grounds Shop. |
| | develop a plan/strategy to | | 2. | Review and monitor tool control sheets | | | File of tool control inventory | In addition, there are three |
| | ensure that tool control is | | | monthly. | 04/30/2009 | Incomplete | sheets, initialed by reviewer | policies in use for Tool |
| | administered in accordance | | | | | | | Control. For example, |
| | with applicable policies and | | | | | | File of tool control inventory | plant operations has an |
| | procedures. | | 3. | Conduct and maintain a monthly record of | | | reviews | Operational Procedure |
| | | | | the tool control inventory. | 07/01/2009 | Incomplete | | Control of Tools. PYCF, |
| | | | | | | | Updated tool inventory lists | Policy and Procedures |
| | | | 1. | All tools will be stored in designated Tool | | | | Section 3192, Tool |
| | | Boiler Plant | | Rooms/Shadow Boards. | 07/01/2009 | Incomplete | | Maintenance, and the |
| | | Engineer Staff | | | | | Meeting minutes | Institution & Camps |
| | | | 2. | Update Shadow Boards & Master Tool | | | | Manual (I & C) 1821. |
| | | | | inventory lists, scribe all tools. | 07/01/2009 | Incomplete | | |
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PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

Finding 2: PYCF does not have a Hazardous Waste Management Plan (HWMP) (Business Plan).

| 7 | he Office of Audits and Court Co | ompliance recommend | ds that PYCF take the following actions: | | | | |
|------------|----------------------------------|----------------------------|--|-------------------------|-------------------|-----------------------|---|
| JCP Ite | | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 2. | | Supervising | 1. Update current HWMP-Business Plan. | 04/30/2009 | Incomplete | Copy of updated HWMP- | |
| | current/complete and | Groundskeeper II | | | | Business Plan | No plan has been |
| | approved HWMP-Business | | | | | | developed as of August 3, |
| | Plan. | | | | | | 2010. |
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PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

Finding 3: Plant Operations is not maintaining chemicals in accordance to the CCR, Title 8. We also noted additional deficiencies at the following locations regarding the Hazardous Communication Program (HCP): Boiler House, Motor Pool (auto shop), Grounds Shop, and Main Accumulation.

| Tł | e Office of Audits and Court Co | mpliance recommend | ds that PYCF take the following actions: | | | | |
|--------------|---------------------------------|----------------------------|--|-------------------------|-------------------|------------------------|---|
| JCPR Item | | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 3.1 | Comply with the PYCF, | Boiler Plant Staff | 1. Maintain daily chemical logs in all | 07/01/2009 | Incomplete | Daily Chemical Logs | Partially Implemented |
| | Policy and Procedures | | Plant Operation areas, update all | | | | Motor Pool/Garage: Did |
| | Manual related to the | | MSDS files. | | | | not maintain perpetual |
| | handling, controlling, | | | | | | chemical inventory and |
| | | Heavy Equipment | 1. Order new approved chemical cabinets | 07/01/2009 | Incomplete | Copy of IOR | the MSDS binder did not |
| | of dangerous and toxic | Mechanic | for areas above. | | | | have an index. Also, |
| | substances. | | | | | | Hazardous Waste labels |
| | | | | | | | on containers with used |
| | | a · · | 1 1 1 1 | 06/01/2000 | T 1. | 377 1 | oil were not complete. |
| | | Supervising | 1. Mark all containers with proper | 06/01/2009 | Incomplete | Visual | D 1 H MCDC |
| | | Groundskeeper | labeling and signage. | | | | Boiler House: MSDS |
| | | II | 2 411 1 11 1 1 1 | 02/02/2000 | | | could not be located for 2 |
| | | | 2. All wooden pallets have been replaced | 02/02/2009 | Complete | Copy of purchase order | of the 3 chemicals |
| | | | with chemical containment pallets. | | | | sampled. |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

Finding 4: The chemicals used for pest/vector control are not safely stored.

| The C | Office of Audits and Court Cor | npliance recommends tha | t PYCF take the following actions: | | | | |
|---------------|---|----------------------------|---|-------------------------|-------------------|------------------------------|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 4.1 | Comply with the PYCF | Supervising 1. | Replace current cabinet with approved | 07/01/2009 | Incomplete | Currently requesting pricing | Unable to Rate |
| | Policy and Procedures Manual related to the | Groundskeeper II | chemical cabinet; add ventilation to chemical storage area. | | | Copy of RFB | There was a power outage in the shop, which made it |
| | handling, controlling, | | | | | | difficult to inspect. |
| | safeguarding, and dispensing | 2. | Post signage in areas before application | 02/02/2009 | Complete | Visual Inspection | |
| | of dangerous and toxic substances. | | of chemicals where applicable. | | | | |
| | substances. | 3. | Follow PYCF's Policy and Procedures | | | | |
| | | | Manual, Section, 9140 and 9800. | 01/01/2009 | Complete | | |
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PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

NOVEMBER 17 THROUGH 21, 2008

Finding 5: The AB noted the following deficiencies regarding the cross-connection program:

- The master list that identifies the location, serial numbers, manufacturer, and the number of back flow devices, that are to be tested annually, could not be reconciled, as field tests do not exist.
- The AB could not determine how many backflow devices are located throughout the facility.
- There is no published cross-connection schedule for 2008.
- The AB could not determine whether all backflow devices are tested on an annual basis.

| The | Office of Audits and Court Cor | npliance recomm | ends that PYCF take the following actions: | | | | |
|---------------|--|----------------------------|---|-------------------------|-------------------|---|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 5.1 | Create a master list or use a plot plan to identify all locations and devices, maintain accurate data, and test backflows on an annual | Plumber | 1. Update master list with all current information required per Section 603.3.2 of the California Plumbing Code, and on PYCF's PM system. | 12/31/2008 | Complete | Copy of Master List | Not Implemented The finding still exist, action taken to resolve deficiency is minimal. |
| | basis. Continuous education of staff should be encouraged. | | 2. Attend continuing education classes in accordance with maintaining back-flow device license. | 12/31/2008 | Complete | License and continued education documentation | |
| | | | 3. PM system will generate all Back-Flow Work Orders on 6/1/09. | 06/01/2009 | Incomplete | Copies of work orders | |
| | | | Perform and document annual back flow testing. | 04/01/2009 | Complete | Back flow testing documentation | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

NOVEMBER 17 THROUGH 21, 2008

Finding 6: Communicating work place hazards are not performed in accordance with the PYCF-IIPP. The AB noted the following deficiencies:

- Machinery (i.e., lathes, drill presses, etc) does not have an emergency shut off.
- Safety signage is not posted (i.e., do not operate near flammable liquid; PPE must be worn, etc).

| The | Office of Audits and Court Co | ompliance recomn | nends that PYCF take the following actions: | | | | |
|---------------|---|--------------------------------|--|-------------------------|-------------------|------------------------|--|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 6.1 | Maintain an effective IIPP | CPO II | 1. Documented Safety Meetings are held | 12/31/2008 | Complete | Safety Meeting Minutes | Partially Implemented |
| | with employer-to-employee communications. | | with all Plant Operations staff in a group weekly. | | | | The written program is outdated. Documents provided date back to |
| | | Plant Operation Supervisors | A new safety topic will be covered and documented each week with all staff at the Safety Meetings. | 12/31/2008 | Complete | Safety Meeting Minutes | 2000, 2002, and 2004. In addition, Safety Meetings conducted for Wards are not documented. |
| | | Electricians | 1. Install emergency shut off switches and signage for machinery where applicable. | 07/01/2009 | Incomplete | Visual Inspection | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

Finding 7: Documentation of testing and maintenance of the emergency generators is inadequate.

| The | Office of Audits and Court Co | mpliance recomn | nends that PYCF take the following actions: | | | | |
|---------------|---|----------------------------|--|-------------------------|-------------------|-------------------------|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 7.1 | E | • | 1. Randomly monitor PM to ensure | 04/30/2009 | Incomplete | Monitor Log | Partially Implemented |
| | for the testing of the emergency generators that | Equipment Mechanic | performed on a regular basis. | | | | Based on the follow-up review of the PM Work |
| | details what tests are performed, what the results are, the date tests are performed, and who performed the test. Also, | | 2. Establish and maintain an emergency generator log that details which test is performed, results, test date, and person performing the test. | 04/15/2009 | Incomplete | Emergency Generator Log | Orders, testing and maintenance of generators is not timely and/or consistent which does not comply with the National |
| | ensure that this log is kept for review. In addition, ensure that PM is performed and monitored for compliance. | | 3. A work order will be issued from the PM system and performed on monthly basis. | 04/30/2009 | Incomplete | Copy of work orders | Fire Protection Agency. |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

NOVEMBER 17 THROUGH 21, 2008

Finding 8: The AB noted that the methods of a PM program are not being followed.

- Equipment/assets are not clearly identified with the standard equipment code on each piece of equipment (Maintenance Identifiers).
- Department/Facility goals are not delineated in the duty statements. For example, four of the eight duty statements reviewed do not direct staff to the percentage of time to be spent performing PM.
- Scheduled maintenance for the emergency generators, backflow devices, and emergency lighting is not being followed.

| The | Office of Audits and Court Cor | npliance recomm | ends that PYCF take the following actions: | | | | |
|---------------|--|--------------------------------|---|-------------------------|-------------------|-------------------------------------|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 8.1 | Establish a PM schedule for all major equipment. Determine the tasks that are to be performed and train staff as necessary to ensure proper performance of PM is properly performed. | Stationary Engineer | Preston has a computer based, stand alone PM system that is up to date and currentl in use. All major equipment will be issue PM's on a monthly basis. Quarterly perform random checks the ensure PM schedule for all major equipment is being followed. | y d o | Complete | Copy of PM schedule PM Monitor Log | Partially Implemented PYCF provided equipment detail for 2005, in which the AB could not determine maintenance frequency. 69 percent of PM's were not completed for the month of June 2010. |
| | | Plant Operation Supervisors | Edit duty statements to reflect PM duties and percentage of time to be sper performing PM duties. | | Incomplete | Copies of Duty Statements | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Plant Operations

Finding 9: The CPO or selected key staff are not assigned to a facility wide committee that has an impact on maintenance and other plant responsibilities, such as a Space Utilization Committee. In addition, space action requests were not used.

| T | he Office of Audits and Court Co | mpliance recommo | ends that PYCF take the following actions: | | | | |
|-------------|--|----------------------------|--|-------------------------|-------------------|--|---|
| JCP Iter | | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 9.1 | Review the YAM policy and select employees to participate in a facility wide committee, such as the Space Utilization Committee. | Superintendent | Superintendent will form a Space Advisory Committee. | 07/01/2009 | Incomplete | Memorandum from Superintendant appointing employees to Space Utilization Committee | Not Implemented A Space Utilization Committee has not been established. |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Security Operations

Finding 1: Staff inquiries not completed within time frames.

| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
|---------------|--|----------------------------|--|-------------------------|-------------------|------------------------|---|
| 1.1 | Formalize the process used to track and record the facilities 30-day staff inquiries by designating staff in the superintendent's office to receive and record the completed inquiries. | Executive Secretary | 1. All inquiries (except for those inquiries resulting from Staff Misconduct Complaints, which have their own tracking system in WIN) will be tracked, from start to finish by designated staff in the Superintendent's Office. | 01/01/2009 | Complete | Outline of new process | Fully Implemented |
| 1.2 | Create a spreadsheet on a shared program, so that the grievance coordinator and the staff designated to record completed staff inquiries, have a quick reference sheet to record and track the 30-day staff inquiry process. | | 1. A formal tracking spreadsheet has been created to track all inquiries conducted at PYCF (Except for those inquiries resulting from Staff Misconduct Complaints, which have their own tracking system in WIN). The tracking system identifies the inquiry number, staff assigned, date staff/youth are notified of inquiry, subject of inquiry, date of assignment, date due, date Report of inquiry received, date sent to Superintendent, decision, date staff/youth are notified of findings, comments. | 01/01/2009 | Complete | Copy of Spreadsheet | Fully Implemented |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Security Operations

Finding 2: PYCF is not requesting a 30-day Inquiry Time Extension from the Division of Juvenile Facilities for staff inquiries that exceed 30 working days.

| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
|---------------|---|----------------------------|--|-------------------------|-------------------|------------------------------|---|
| tı | Formalize a process/system to rack staff inquiries that exceed the 30-day staff | Executive Secretary | 1. Weekly reviews tracking system that includes Report of Inquiry due dates. | 01/01/2009 | Complete | See attached template letter | Fully Implemented |
| iı | nquiry time frame. | | 2. A clause has been added to the letter assigning the inquiry, indicating that staff must contact the Superintendent's office prior to the due date, should an extension be needed. | | | | |
| | | | 3. Notifies staff that have exceeded the 30-day time frame and requests a status update. | | | | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Security Operations

| JCPRI Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
|---------------|---|----------------------------|---|-------------------------|-------------------|--|---|
| 2.2 | Request 30-day staff inquiry time extensions through the Director of the Division of Juvenile Facilities. | Executive Secretary | Monitor Inquiry due dates using formal tracking system. When necessary request time extensions thru DJJ HQ, Director of Juvenile Facilities. | 01/01/2009 | Complete | No extensions have been requested since the new tracking system has been in place Copy of requests sent to DJJ HQ | Partially Implemented For 2010, there were 4 use of force staff inquiries. Three inquiries were completed in the 30 day time frame. One inquiry was outside the time frame. The extension was authorized by the Superintendent, but not the Director of Facilities. |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Safety and Security, Section 1800

Finding 1: The Multi-Hazard plan did not contain contact information for the Office of Emergency Services (OES).

| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
|---------------|---|----------------------------|---|-------------------------|-------------------|---------------------------|---|
| 1.1 | Place the OES contact information into Section 1807 of the Multi-Hazard plan. | The Chief of Security | Place the OES contact information into Section 1807 of the Multi-Hazard plan. | 11/01/2008 | Complete | Copy of Multi Hazard Plan | Fully Implemented |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Safety and Security, Section 1800

Finding 2: The Multi-Hazard plan did not contain a signed local mutual aid agreement with local law enforcement.

| The | Office of Audits and Court Co | mpliance recomn | mends that PYCF take the following actions: | | | | |
|---------------|--|----------------------------|---|-------------------------|-------------------|--|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 2.1 | The JCPRB is not able to provide a recommendation, as local law enforcement is outside the scope of this office. | Security | Will attend next meeting and request participating parties to enter into a written agreement. | | Incomplete | Operating Agreement Between the Ione Police Department and The Department of Corrections and Rehabilitation signed by the Ione Police Department Chief and the Directior of Juvenile Justice | Fully Implemented |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Health Care Services

Finding 1: Lack of documentation.

| The | The Office of Audits and Court Compliance recommends that PYCF take the following actions: | | | | | | | | |
|---------------|--|----------------------------|--|-------------------------|-------------------|---|---|--|--|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) | | |
| 1.1 | Ensure all Health Care Services Request forms are responded to by all responsible parties. | SRN | SRN to review Health Care Services Sick Call Request log on a monthly basis for RN response. | 06/01/2009 | Incomplete | Reported in Quality Management Meetings quarterly | Fully Implemented | | |
| | | Sr. Psychologist | Sr. Psychologist to ensure MH appts are kept via WIN audits. | 06/01/2009 | Incomplete | Audit Schedule / WIN records | | | |
| 1.2 | Develop a monitoring system with the supervisors (or designee) ensuring that all Health Care Services Request forms are responded to and | SRN | Support staff and RNs pick up all requests daily. | 03/01/2009 | Complete | Reported in Quality Management Meetings quarterly, CAPs if not done. On-line log | Fully Implemented | | |
| | followed through. | Sr. Psychologist | Ensures on-line shared log with items for response is updated and maintained. | 03/01/2009 | Complete | on mic log | | | |
| | | | Sr. Psychologist audits MH referrals in WIN and response time. | 03/01/2009 | Complete | Audit Schedule / WIN records | | | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Health Care Services

| JCPRB Item | Recommendations/ Description | Action Required By Whom | | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
|---------------|---|---------------------------------|----|---|-------------------------|-------------------|--|---|
| 1.3 | Ensure all staff contacts with the ward in response to the Health Care Services Request | RN | 1. | RN reviews Health Records request, responds, and refers. | 03/01/2009 | Complete | WIN access for support staff to MH menus requested, this would facilitate auditors | Fully Implemented |
| | forms are documented in the Chronological Record of Care. | Health Records Techs | 1. | HRT files the request and response in the UHR. | 03/01/2009 | Complete | Audits discussed in Quality | |
| | Care. | Sr. Spvr Psychol, Psychol | 1. | If Mental Health referral, RN logs request into WIN. Sr. Spvr Psychol assigns WIN referral. | 03/01/2009 | Complete | Management meeting with CAPs done | |
| | | CHSA | 2. | Psychol responds in WIN, prints response, signs, HRT files. | 05/01/2009 | Incomplete | UHR files | |
| | | SRN | 1. | Sr. Spvr Psychol, SRN and CHSA review monthly audits and train, guide staff. | 06/01/2009 | Incomplete | | |
| 1.4 | Provide staff training regarding processing the Health Care Services Request | SRN | 1. | Formal TDO process training was completed in 2008. | 03/01/2009 | Complete | Training records, rosters, curriculum | Fully Implemented |
| | forms | | 2. | Provide staff training regarding processing the Health Care Services Request forms. | 05/01/2009 | Incomplete | Training records, rosters, curriculum | |
| | | | 3. | SRN gives 1:1 audit feedback to RNs based on monthly audits. | 05/01/2009 | Incomplete | Supervisory files | |
| | | | | | | | | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Health Care Services

Finding 2: Psychologist/psychiatrist's documentation not in the UHR

| The | The Office of Audits and Court Compliance recommends that PYCF take the following actions: | | | | | | | | | |
|---------------|---|---|----|--|-------------------------|-------------------|---|---|--|--|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) | | |
| 2.1 | Ensure all staff evaluating the ward, in response to the Health Care Services Request form, is documenting the assessment in the WIN and printing out the documentation for placement in the UHR. | Senior Psychologist Support Staff | | Train Mental Health Clinicians to review referrals, each work day; assess each youth referred; document assessment in the WIN, print documented assessment immediately following it in writing, route documentation to the UHR. Compares Health Care Services Request | 04/16/2009 | Incomplete | Health Care Request Log will indicate if referral logged in the HCSRL was resolved in a timely fashion. Unresolved referrals brought to the attention of the assigned clinician. Progressive discipline may | Fully Implemented | | |
| | | 23pp 2.02 2.001 | ï | Log (HCSRL) Mental Health entries with proximal psychology/psychiatry documented contact shown within 10 days of referral. Support staff to indicate on HCSRL the filing of the documented assessment. Audit information forwarded to the CMO & Senior Psychologist. | 0 11 20 20 0 3 | | be used, as appropriate. | | | |
| 2.2 | Develop a monitoring system to verify WIN documentation of the assessment, is placed in the UHR. | Senior Psychologist | 1. | Train Support Staff to log the date of the documented assessment on the HCSRL. | 02/26/2009 | Complete | HCSRL will show whether an assessment was submitted on a youth following a Mental Health referral logged on the HCRL | Fully Implemented | | |
| | | Support Staff | 1. | Conduct review of each UHR to ensure WIN documentation. | | | | | | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Health Care Services

| JCP! | | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
|------|---|----------------------------|--|-------------------------|-------------------|---|---|
| 2.3 | Provide staff documentation training to ensure placement of WIN information in the UHR. | Psychologist | 1. Training with Read and Initial POP will be conducted advising timely documentation of mental health contacts in WIN; the printing of WIN notes; timely cosignatures provided, as needed; and the timely forwarding of this information to medical records for filing. | | Incomplete | Read & Initial with attached curriculum | Fully Implemented |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Information Technology

Finding 1: Ward computers were not labeled, "For Ward authorized access."

| The C | Office of Audits and Court Com | pliance recomme | ends that PYCF take the following actions: | | | | |
|---------------|--|----------------------------|---|-------------------------|-------------------|--|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 1.1 | Each computer in a facility shall be labeled to indicate whether or not ward access is authorized. | | Print and install labels on all staff and student use computers and monitors. | 05/15/09 | Incomplete | Labels have been printed and will be installed while updating the staff computer OS. | Partially Implemented Auditors observed 70% compliance (14 out of 20 computers were labeled correctly). |
| | | | Process quarterly audits of computers to ensure labels in place. | 06/01/09 | Incomplete | Audit Schedule | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Information Technology

Finding 2: Ward accessed computers do not have up-to-date antivirus software.

| The | Office of Audits and Court Co | ompliance recomn | nends that PYCF take the following actions: | | | | |
|---------------|---------------------------------|----------------------------|---|-------------------------|-------------------|------------------------------------|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 2.1 | Update antivirus software on | Education | 1. Obtain and install antivirus software for | 05/15/2009 | Incomplete | "McAfee Enterprise License | Not Implemented |
| | all wards computers. | SISA | the PC and Mac student use computers. | | | Agreement (McELA) | Virus protection software |
| | | | | | | Acquisition" form. (form attached) | has been ordered, but not yet installed. |
| | | | Perform quarterly audits of Ward accessed computers to ensure they contain up-to-date antivirus software. | | Incomplete | Audit schedule | |
| | | | | | | | |
| | | | | | | | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Information Technology

Finding 3: All ward access to computer operating systems must be restricted.

| The | Office of Audits and Court Cor | npliance recomm | ends that PYCF take the following actions: | | | | |
|---------------|--|----------------------------|--|---------------------------------------|-----------------------|---|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 3.1 | Restrict ward access to computer Operating System files. | Education SISA | Obtain Steady State software and install o stand alone student use PC's. Maintain server control over Appl computers used by students. Obtain and install software and configur student use computers to remove studen | 3/31/2009 3/31/2009 t 3/31/2009 | Incomplete Incomplete | Copy of RFB or IOR for software Server Control Logs Copy of RFB | |
| | | | access from the control panel and othe system related applications. | | | | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Education

Finding 1: Special Education/English Language Learner students were not assigned to school within four days of arrival.

| The | Office of Audits and Court Co | ompliance recomn | nends that PYCF take the following actions: | | | | |
|---------------|---|-------------------------------------|---|-------------------------|-------------------|---|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 1.1 | Develop a monitoring system to accurately ensure students are enrolled into school within four days of arrival | Intake Assistant | 1. The Intake assistant will monitor student enrollment and attendance using the WIN to verify the four-day enrollment parameter. | 03/01/2009 | Complete | WIN records | Fully Implemented |
| | | | Notify Education Administrative Team when enrollment not occurring within four days. | 03/01/2009 | Complete | Email communications from Intake Assistant to Education Administrative Team | |
| | | Education Administrative Team | 1. If anomalies occur the Education Administrative Team will implement the appropriate corrective action. | 03/01/2009 | Complete | WIN records | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Education

| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
|---------------|---|----------------------------|--|-------------------------|-------------------|--|---|
| 1.2 | Develop a written procedure to ensure that students are assigned to an appropriate educational program within four days of arrival to their assigned facility. | Principal | 1. Incoming students from courts and juvenile halls are enrolled in the academic testing process class within 4 working days of arrival. Based on their assessments (CASAS, Holland Test, Math test, Literacy test, and Writing Assessment), and according to their known credits, credit needs, English learner requirement and considerations, and Special Education requirements they are placed in the Academic classes. | | Complete | DJJ Education Manual, Sections 4065-4067 DJJ Education Manual, Sections 4065-4067 | Fully Implemented |
| | | | 2. Students arriving from different DJJ institutions will be enrolled directly in academic classes within 4 working days with the assistance of the WIN exchange system that has current student credit and need information. | | Complete | DJJ Education Manual, Sections 4065-4067 DJJ Education Manual, Sections 4065-4067 | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Education

Finding 2: General Education student not assigned to school within four days of arrival.

| The | Office of Audits and Court Co | ompliance recomn | nends that PYCF take the following actions: | | | | |
|---------------|---|-------------------------------------|---|-------------------------|-------------------|---|---|
| JCPRB Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
| 2.1 | Develop a monitoring system to accurately ensure students are enrolled into school within four days of arrival. | Intake Assistant | The Intake assistant will monitor student enrollment and attendance using the WIN to verify the four-day enrollment parameter. | | Complete | WIN records | Fully Implemented |
| | | | Notify Education Administrative Team when enrollment is not occurring within four days. | | Complete | Email communications from Intake Assistant to Education Administrative Team | |
| | | Education Administrative Team | If anomalies occur the Education Administrative Team will implement the appropriate corrective actions. | 03/01/2009 | Complete | WIN records | |

PEER REVIEW OF PRESTON YOUTH CORRECTIONAL FACILITY

CORRECTIVE ACTION PLAN

Education

| JCPRE Item | Recommendations/ Description | Action Required By Whom | Proposed Action Plan | Date To Be Completed | Current Status | Comments/POP | Follow-up Review (To be completed by JCPRB) |
|---------------|---|----------------------------|--|-------------------------|-------------------|---|---|
| 2.2 | Develop a written procedure to ensure that students are assigned to an appropriate educational program within four days of arrival to their assigned facility. | Principal | 1. Incoming students from courts and juvenile halls are enrolled in the academic testing process class within 4 working days of arrival. Based on their assessments (CASAS, Holland Test, Math test, Literacy test, and Writing Assessment), and according to their known credits, credit needs, English learner requirement and considerations, and Special Education requirements they are placed in the Academic classes. | | Complete | DJJ Education Manual, Sections 4065-4067 DJJ Education Manual, Sections 4065-4067 | Fully Implemented |
| | | | 2. Students arriving from different DJJ institutions will be enrolled directly in academic classes within 4 working days with the assistance of the WIN exchange system that has current student credit and need information. | | Complete | DJJ Education Manual, Sections 4065-4067 DJJ Education Manual, Sections 4065-4067 | |

Adult and Juvenile Peer Reviews Area of Responsibility

The Office of Audits and Compliance (OAC) Adult and Juvenile Peer Reviews are a coordinated effort to include: The Office of Correctional Safety; Office of Court Compliance; Classification Services Unit; Case Records Administration; Inmate Appeals Branch; Division of Facilities Management; and Enterprise Information Services.

OAC only conducts follow-up reviews in our areas of responsibility. This responsibility includes Business Services, Education, Administrative Segregation Due Process and Security and Escape Prevention.

OAC is not responsible for follow-up reviews in the following areas: Office of Correctional Safety; Office of Court Compliance; Classification Services Unit; Case Records Administration; Inmate Appeals Branch; Division of Facilities Management; and Enterprise Information Services' Information Security Office.

Follow-up reviews conducted by OAC are scheduled as follows:

- If adult institutions/prisons/facilities score below 90 percent in Security and Escape Prevention and in Education, a six month follow-up is scheduled.
- If adult institutions/prisons/facilities score below 85 percent in Administrative Segregation Due Process, a six month follow-up is scheduled.
- The Business Services section schedules a follow-up based on the number of findings at the institution/prison/facility.